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ORIENTATION FOR PEOPLE SUPPORTED

In addressing quality assurance measures which respect the promotion of social inclusion, individual choice and independence, Community Living-Central Huron will conduct a mandatory orientation for all individuals, and any persons acting on their behalf, when the individual begins to receive service/support and annually thereafter.

Such orientation will include, but is not limited to, review of the following information:

- Agency's Vision and Mission Statements
- Adult Services Organizational Structure
- Service principles
- Individual Welfare/Rights Policy
- Complaint/Feedback Policy and Procedure for Persons Supported
- Relevant Agency handbooks, brochures
- Visit(s) to the location(s), as appropriate, where support services will be provided