

## **Covid-19 Update: Resumption of Family & Friends Visits in Congregate Settings**

Family and friends are now able to contact the relevant residential location to book a visit with their family members/friends in congregate living setting, as per the following Ministry of Children, Community Social Services' requirements:

- The location can not be in an outbreak
  - You must contact the relevant residential home and schedule your appointment
  - The visits must be in a designated area that allows a minimum of 2 metres/6 feet physical distance
  - Visits are not to exceed 60 minutes and a maximum of 2 visitors can visit at a time
  - Staff availability is required for all visits
  - If you plan to bring any gifts, you must inform the Staff in advance to confirm suitability. Staff will approve of gifts that can be easily cleaned and disinfected (e.g. hard surfaces, original packaging)
  - The process when you arrive for the visit and during the visit will include: sanitizing hands, wearing a face mask (we'll have some at the house if you don't have your own), passing an active screening assessment, maintaining physical distancing and practicing respiratory etiquette
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- [Attention Visitors Poster](#)
  - [Hand Sanitizer Infograph](#)
  - [Wearing Face Masks, Removing Face Masks](#)
  - [Social Distancing Poster](#)
  - [Cover Your Cough Infograph and Backgrounder](#)
  - [Infection Prevention and Control Requirements \(IPAC\)](#)